

What to do after a double payment

Octalarm Connect

The service Octalarm Connect ensures that calls can be made at low, fixed costs per month via mobile networks and VoIP by using the supplied SIM card in your Octalarm-Touch. You pay the subscription with Adésys by direct debit via iDEAL or Credit card. What if you have also transferred the payment manually?

Refunded automatically

If you also have transferred the payment from Octalarm Connect by bank transfer, we will transfer this payment back to the account number with which you paid.

Payment failed?

Then read the information sheet '[Octalarm Connect_What to do in case of payment failure](#)'.

